

Webinar on

# Compliance Measures For Case Management Professionals

# **Learning Objectives**

Understand the compliance issues required under the Conditions of Participation for Utilization Management and Discharge Planning

Describe your responsibilities as they relate to Observation and the 2-Midnight Rule

Your requirements to be compliant with the Important Message from Medicare

Explain how the patient choice lists are Used

Understand the different types of HINNs and when they should be given

Document for compliance



This program will help you to identify where you may have compliance practice gaps as well as how to fix them!

#### **PRESENTED BY:**

Toni G. Cesta, Ph.D., RN, FAAN is Partner and Health Care Consultant in Case Management Concepts, LLC, a consulting company which assists institutions in designing, implementing and evaluating acute care and community case management models, educating case management professionals and assisting in the implementation of case management departmental changes.

**On-Demand Webinar** 

**Duration: 60 Minutes** 

Price: \$200

### **Webinar Description**

As case managers, we must be aware of the myriad of compliance issues that we must adhere to in our daily practice. Never has this been more important to our work as case managers then it is now. Our ability to remain compliant has become an element of audits from accrediting bodies such as the Joint Commission as well as the Centers for Medicare and Medicaid Services (CMS). It is the right thing to do for patients as well.

This program will review the compliance issues that most greatly impact your practice such as the 2-midnight Rule, the NOTICE Act, HINNs, The Important Message, and others. The Joint Commission is now monitoring these issues when they have deemed status from Medicare, so your compliance is critical to a good Joint Commission survey outcome. This program will help you to identify where you may have compliance practice gaps as well as how to fix them!



#### **Who Should Attend?**

Director of Case Management

Compliance Officer

RN Case Managers

Director of Quality Management

Director of Social Work

Social Workers

Hospitalists

Physician Advisor



## **Topic Background**

Case managers and social workers need to
Maintain compliance in a number of areas
directly related to utilization management and
discharge planning. Both the Joint Commission
(and other regulatory bodies) as well as the Centers for
Medicare and Medicaid Services (CMS) are auditing hospitals
and case management departments for compliance with the
Conditions of Participation as well as other regulatory
requirements. Every case management professional needs to
know how these requirements impact their professional
practice.

By attending this session you will be able to ensure that you understand the compliance issues directly related to the practice of case management and that you have incorporated them into your daily practice. Compliance includes documentation and communication with the patient and family as well. Be sure that your processes are hard-wired and part of your daily routine.





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